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مركز الطفل
CHILD CENTER

هيئة الرعاية الأسرية
FAMILY CARE AUTHORITY

Location:

Villa 4, Al Khayl Street
Abu Dhabi

Contact us: Family Care Authority

Hotline: 800444

Email: ICM@adfca.gov.ae

Case Management

Case management is a collaborative process designed to structure, plan, and assist social workers in addressing the needs of the child and their family through direct support and referrals to necessary service providers. Here are the steps involved in case management:

1. Intake & Registration

Upon receiving the case at the Child Center, a case manager will be assigned to support the abused child and their family throughout their journey to ensure a smooth experience for the child and the family.

2. Initial Assessment

The case manager will conduct an initial assessment to determine the level of risk and provide immediate intervention to support the child and family as needed.

3. Comprehensive Assessment

This step involves an in-depth analysis of the child's and family's situation across various metrics related to safety, risks, and strengths. From this analysis, a response plan is developed, and necessary services are provided to manage the case. It includes:

- Social Support Assessment: Assess the family and child strengths and risk factors and identify support services needed to ensure positive outcomes for the child and family.
- Mental Health Assessment: Perform an initial in-house mental health assessment to evaluate trauma and any mental health needs

Finally, a Child & Family Response Plan is developed, outlining the next steps. This plan is tailored to individual data and specifies the actions required to meet the needs and achieve the goals of the child and/or family, focusing on strengthening their resilience and ensuring their appropriate care and protection

Services at the Child Center

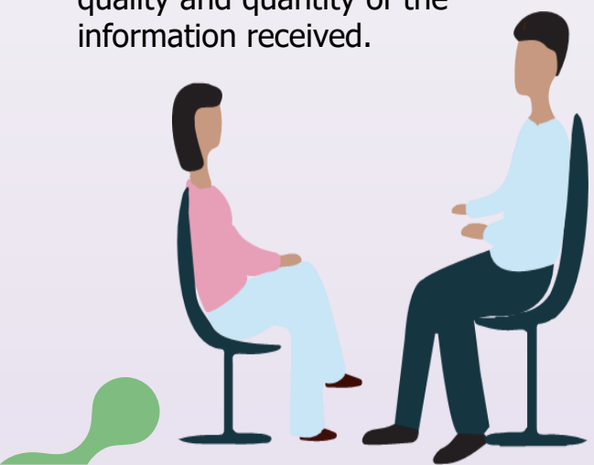


Investigative Interview

Investigative interviewing allows the gathering of information from abused child or witnesses in an objective, developmentally sensitive, and legally defensible manner to determine what may have occurred.

Specifically, an investigative interview of a child is conducted by a neutral professional using research-based techniques as part of a larger investigative process, aiming to gather factual information regarding allegations of abuse or exposure to violence.

The goals of the interview are to minimize trauma and discomfort for the child while improving the quality and quantity of the information received.



Medical Examination

Depending on the circumstances, the medical examination is conducted at the Child Center by a pediatric specialist to collect potential physical evidence of a sexual assault, physical abuse, and/or to reassure the child of the normality of his/her body. The doctor aims to make the examination as non-intrusive as possible.

Subject to assessment, up to two tests can be performed:

- Forensic examination: In situations involving legal proceedings, a forensic examination may be required to collect and document physical evidence that could support the criminal case. This type of examination is carried out by medical professionals who are specially trained to handle these sensitive situations with compassion and expertise
- Head-to-Toe Examination: This thorough physical check-up assesses your child's overall health. It includes a review of both your child's and your family's health history to provide comprehensive care

Mental Health Support

Therapists will be available at the Child Center to:

- Develop a mental health treatment plan for the child and their caregivers, aligned with the Child & Family Response Plan
- Provide short-term or long-term mental health support for the abused child, either in-house or externally through a third-party provider



Center of Excellence

The Child Center also acts as a Center of Excellence within the Abu Dhabi Child Protection system and provides a comprehensive range of services that include:

- Capability Building & Upskilling: Enhance the skills of professionals within the field
- Research & Data Analytics: Analyze and leverage data for better child protection strategies
- Outreach & Awareness Raising: Promote community awareness on child safety
- Advisory Services: Offer expert advice for ongoing and emerging needs in child protection

This multifaceted approach ensures that the Child Center not only supports children directly but also strengthens the infrastructure surrounding child welfare and protection

